

REQUEST FOR MAINTENANCE (ONE PRINTER PER FORM)

ATTENTION - If the printer was delivered in non-original Cembre packaging, cost of any damage incurred during transport will be chargeable.

To assist us in providing a prompt and accurate response, please complete this form and enclose with the printer.

COMPANY DETAILS

COMPANY.....
ADDRESS.....
ADDRESS.....
CITY..... POSTCODE.....
COUNTRY.....
CONTACT NAME.....
PHONE.....
E-MAIL.....

SENT BY RETAILER

In case of purchase through a retailer, it is absolutely necessary to fill in a transport document headed to the wholesaler with final destination: **Cembre Inc. - Raritan Center Business Park, 300 Columbus Circle, Suite F, Edison New Jersey 08837 (USA)**

RETAILER.....
BRANCH.....
CONTACT NAME.....
PHONE.....
E-MAIL.....

PRINTER

PRINTER TYPE..... SERIAL NUMBER.....
PURCHASE DATE.....

SUPPLIED WITH:

- | | |
|------------------------------------------------|------------------------------------------------------|
| <input type="checkbox"/> Support template FLAT | <input type="checkbox"/> Support template wraparound |
| <input type="checkbox"/> Ribbon | <input type="checkbox"/> Tensioner roller |
| <input type="checkbox"/> USB cable | <input type="checkbox"/> Mains cable |
| Other | |

REASON FOR MAINTENANCE

- | | |
|-------------------------------------------|-------------------------------------------------|
| <input type="checkbox"/> printer fault* | <input type="checkbox"/> print head fault |
| <input type="checkbox"/> electronic fault | <input type="checkbox"/> mechanical malfunction |
| <input type="checkbox"/> maintenance | |

*For MARKINGenius printer faults, it is necessary to supply the support templates with which the printing faults appear on the consumables.

Briefly outline the reason for maintenance

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Date..... Signature.....



www.cembreinc.com