

## REQUEST FOR MAINTENANCE (ONE PRINTER PER FORM)

**ATTENTION - If the printer was delivered in non-original Cembre packaging, cost of any damage incurred during transport will be chargeable.**

To assist us in providing a prompt and accurate response, please complete this form and enclose with the printer.

### COMPANY DETAILS

COMPANY.....  
ADDRESS.....  
ADDRESS.....  
CITY..... POSTCODE.....  
COUNTRY.....  
CONTACT NAME.....  
PHONE.....  
E-MAIL.....

### SENT BY RETAILER

In case of purchase through a retailer, it is absolutely necessary to fill in a transport document headed to the wholesaler with final destination: **Cembre Inc. - Raritan Center Business Park, 300 Columbus Circle, Suite F, Edison New Jersey 08837 (USA)**

RETAILER.....  
BRANCH.....  
CONTACT NAME.....  
PHONE.....  
E-MAIL.....

### PRINTER

PRINTER TYPE..... SERIAL NUMBER.....  
PURCHASE DATE.....

#### SUPPLIED WITH:

- |  |  |
|--|--|
| <input type="checkbox"/> Support template FLAT | <input type="checkbox"/> Support template wraparound |
| <input type="checkbox"/> Ribbon                | <input type="checkbox"/> Tensioner roller            |
| <input type="checkbox"/> USB cable             | <input type="checkbox"/> Mains cable                 |
| Other .....                                    |  |

### REASON FOR MAINTENANCE

- |   |   |
|---|---|
| <input type="checkbox"/> printer fault*   | <input type="checkbox"/> print head fault       |
| <input type="checkbox"/> electronic fault | <input type="checkbox"/> mechanical malfunction |
| <input type="checkbox"/> maintenance      |   |

\*For MARKINGenius printer faults, it is necessary to supply the support templates with which the printing faults appear on the consumables.

Briefly outline the reason for maintenance

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.....  
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Date..... Signature.....



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