



## Quality Policy

It is the general policy of Cembre Ltd to offer customers in world markets, products that meet practical requirements, national and international standards, including those on safety and contractual demands.

To achieve this, the company: designs and develops products; creates in-house systems and processes; implements a Quality Management System in accordance with BS EN ISO 9001: 2015; sets objectives and ensures, adequate provision of resources.

The following objectives have been set:

- Maintain certification to BS EN ISO 9001: 2015
- Meet and exceed the needs of all interested parties to satisfy any applicable requirements.
- Reduce costs and improve efficiency
- Reduce customer complaints
- Reduce non-conformities
- Seek continual improvement in key areas

Quality achievement is only possible by working systematically, according to procedures designed to eliminate the possibility of error.

Awareness, control, capability, skill, dependability and quality are the fundamental concepts, on which the company has always based its activity.

All members of staff are committed to developing innovative products, improving existing products, in terms of efficiency, safety, manufacture, simplicity, operator safety, economic and ecological processes. This is the fundamental principle on which the company bases its continuous quest for quality and product improvement.

Robert Smith  
Operations Director

Ben Davies  
Managing Director